

Kenwood Cove Aquatic Park – Frequently Asked Questions



Can we bring food or drink into the park?

- No, we do not allow outside food or drinks. We do allow one water bottle per person. We also ask that you leave coolers in your vehicle.

Can I throw a Birthday party at Kenwood Cove?

- Yes, you are able to throw a birthday party at Kenwood Cove. Please visit kenwoodcove.com to see our available packages.

Am I allowed to smoke or vape in the park?

- No, we do not allow smoking or vaping within the park. You are allowed to get a stamp from one of our cashiers and smoke or vape 10 ft from our buildings.

Can I catch my children on the Family Slide or Diving Board?

- No, we do not allow parents to catch children going down the slides or off the diving boards. We have a lifeguard at the bottom of the Family Slide that you can catch your child if need be. We ask that if your child is uncomfortable or cannot swim in deep water that they do not go off the diving board.

How tall does my child have to be to go down the tower slides?

- All riders of the tower slides must be 48 inches (4 ft.) or taller. We have a measuring sign on the first landing of the slide stairs and a lifeguard at the top of the tower measuring riders.

What is your weather policy?

- Please check our weather policy at kenwoodcove.com

Can I get a refund if I pay to get in the water park for the day and the weather gets bad?

- We do not give refunds or rain checks due to weather. If the weather looks like it will be getting worse during the day, we will have a sign reminding patrons that we do not give refunds or rain checks due to weather.

Are you able to page patrons to the front?

- We do not page patrons to the front. You are welcome to go in and look for your child. If you are unable to find them our management staff can assist you in looking for them.

Can we bring life jackets or other flotation devices for the kids?

- We only allow US Coast Guard approved flotation devices. This does not include the following items: blow-up tubes, water wings or any other flotation device with an air chamber. We do have a limited supply of Puddle Jumpers and infant tubes available to use when you leave keys or ID as collateral. They are free of charge.

How can I get a locker?

- Our lockers are free to use, but they do not have their own locks. You can bring your own lock or purchase one from us for \$5.00. Please secure your valuables while at Kenwood Cove. We are not responsible for lost or stolen items.

What are acceptable forms of payment for admission into Kenwood Cove?

- We accept cash, check and credit cards except American Express. Checks must include date of birth, phone number, and driver's license number.